# Country-Level Data for Jordan country Outcome XM-DAC-41146-JOR\_O\_4

Data as of: 1 September 2024

OUTCOME JOR\_O\_4

XM-DAC-41146-JOR\_O\_4

Improved management of financial and human resources in pursuit of results

#### **OUTCOME DETAILS**

#### **SDG** alignment





#### **Impact areas**



Empowered people

Organizational outputs

**Policy Marker** 

**GENDER EQUALITY** 

**Humanitarian Scope** 

No

**UN System Function** 

Support functions

#### **Outcome Description**

Improved management of financial and human resources in pursuit of results

\$971.93 K

Planned Budget

\$1.06 M

Actual Budget

PLANNED BUDGET

ACTUAL BUDGET AND SHORTFALL

**EXPENSES** 



## **Funding Partners**

Regular resources (Core):

UN Women \$1,059,213

#### OUTCOME JOR\_O\_4

|  |   |                  | B - Baseline | M - Milestones  | T - Target |
|--|---|------------------|--------------|-----------------|------------|
| OUTCOME STATEMENT  | INDICATOR STATEMENT   | YEAR             | вмтѕ         | REPORTED RESULT |            |
| Improved management of financial and human resources in pursuit of results | SP O_4.1: Rating in the Aid Transparency Tracker (Derived from QCPR indicator 25) (Shared with UNFPA) (Not for country reporting) | (Baseline)       | -            | N/A             |            |
|  |   | 2018 (Milestone) | -            | -               |            |
|  |   | 2019 (Milestone) | -            | -               |            |
|  |   | 2020 (Milestone) | -            | -               |            |
|  |   | 2021 (Milestone) | -            | -               |            |
|  |   | 2023 (Target)    | -            |                 |            |

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| SP O_4.2: Percentage of donor reports submitted on time (Not for country reporting) | (Baseline)       | -    | N/A             |
|   | 2018 (Milestone) | -    | -               |
|   | 2019 (Milestone) | -    | -               |
|   | 2020 (Milestone) | -    | -               |
|   | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| SP O_4.3: Percentage of feedback received from member states on donor reports that are positive (Not for country reporting) | (Baseline)       | -    | N/A             |
|   | 2018 (Milestone) | -    | -               |
|   | 2019 (Milestone) | -    | -               |
|   | 2020 (Milestone) | -    | -               |
|   | 2021 (Target)    | -    | -               |

SP O\_4.4: Percentage of Country and Multi-Country Offices that have adopted and implemented common service lines in: i.Common procurement services ii. Common finance services iii. Common information, communication and technology (ICT) services iv. Common logistics services v.Common human resources services vi. Common facility services, including Common Premises (Derived from QCPR indicator 76c)(Similar to UNICEF and UNFPA)

| 2019 (Baseline)  | 1 | N/A  |
|------------------|---|------|
| 2018 (Milestone) | - | -    |
| 2019 (Milestone) | - | -    |
| 2020 (Milestone) | - | TRUE |
| 2021 (Target)    | 1 | TRUE |

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| SP O_4.5: Structured dialogue on financing with the Executive Board held annually (Derived from QCPR indicator 19)(Not for country reporting) | (Baseline)       | -    | N/A             |
|   | 2018 (Milestone) | -    | -               |
|   | 2019 (Milestone) | -    | -               |
|   | 2020 (Milestone) | -    | -               |
|   | 2021 (Milestone) | -    | -               |
|   | 2022 (Target)    | -    |                 |

| INDICATOR STATEMENT  | YEAR             | BMTS | REPORTED RESULT |
|--|------------------|------|-----------------|
| SP O_4.6: Percentage of offices which have completed training on anti-fraud and accountability (Not for country reporting) | (Baseline)       | -    | N/A             |
|  | 2018 (Milestone) | -    | -               |
|  | 2019 (Milestone) | -    | -               |
|  | 2020 (Milestone) | -    | -               |
|  | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| SP O_4.7: Implementation rate for regular resources (Shared with UNFPA) (Not for country reporting) | (Baseline)       | -    | N/A             |
|   | 2018 (Milestone) | -    | -               |
|   | 2019 (Milestone) | -    | -               |
|   | 2020 (Milestone) | -    | -               |
|   | 2021 (Milestone) | -    | -               |
|   | 2023 (Target)    | -    | 0               |

| INDICATOR STATEMENT   | YEAR             | BMTS REPORTED RESULT |
|---|------------------|----------------------|
| SP O_4.8: Implementation rate for other resources (Not for country reporting) | (Baseline)       | - N/A                |
|   | 2018 (Milestone) |                      |
|   | 2019 (Milestone) |                      |
|   | 2020 (Milestone) |                      |
|   | 2021 (Target)    |                      |

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| SP O_4.9: Percentage of Country Offices reporting on Greenhouse Gas emissions for travel and operations (Similar to UNFPA and UNICEF) (Not for country reporting) | (Baseline)       | -    | N/A             |
|   | 2018 (Milestone) | -    | -               |
|   | 2019 (Milestone) | -    | -               |
|   | 2020 (Milestone) | -    | -               |
|   | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT  | YEAR             | BMTS | REPORTED RESULT |
|--|------------------|------|-----------------|
| SP O_4.10: Average turnover time for the identification of qualified candidates and complete recruitment (Not for country reporting) | (Baseline)       | -    | N/A             |
|  | 2018 (Milestone) | -    | -               |
|  | 2019 (Milestone) | -    | -               |
|  | 2020 (Milestone) | -    | -               |
|  | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT  | YEAR             | BMTS REPORTED | RESULT |
|--|------------------|---------------|--------|
| SP O_4.11: Percentage of annual performance management and development reviews completed on time (Not for country reporting) | (Baseline)       | - N/A         |        |
|  | 2018 (Milestone) |               |        |
|  | 2019 (Milestone) |               |        |
|  | 2020 (Milestone) |               |        |
|  | 2021 (Target)    |               |        |

| INDICATOR STATEMENT  | YEAR             | BMTS REPORTED RESULT |
|--|------------------|----------------------|
| SP O_4.12: Percentage of staff members                     | (Baseline)       | - N/A                |
| completing mandatory trainings (Not for country reporting) | 2018 (Milestone) |                      |
| ,pg,   | 2019 (Milestone) |                      |
|  | 2020 (Milestone) |                      |
|  | 2021 (Target)    |                      |

| INDICATOR STATEMENT  | YEAR             | BMTS | REPORTED RESULT |
|--|------------------|------|-----------------|
| SP O_4.13: Percentage of internal audit                                    | (Baseline)       | -    | N/A             |
| recommendations implemented (Similar to UNFPA) (Not for country reporting) | 2018 (Milestone) | -    | -               |
| oneray (not for country reporting)   | 2019 (Milestone) | -    | -               |
|  | 2020 (Milestone) | -    | -               |
|  | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT  | YEAR             | BMTS | REPORTED RESULT |
|--|------------------|------|-----------------|
| SP O_4.14: Percentage of external audit                                    | (Baseline)       | -    | N/A             |
| recommendations implemented (Similar to UNFPA) (Not for country reporting) | 2018 (Milestone) | -    | -               |
| onera) (not for country reporting)   | 2019 (Milestone) | -    | -               |
|  | 2020 (Milestone) | -    | -               |
|  | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| SP O_4.15: Percentage of risk units meeting                                   | (Baseline)       | -    | N/A             |
| Enterprise Risk Management policy and framework requirements (Not for country | 2018 (Milestone) | -    | -               |
| reporting)  | 2019 (Milestone) | -    | -               |
|   | 2020 (Milestone) | -    | -               |
|   | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| SP O_4.16: Percentage availability and                      | (Baseline)       | -    | N/A             |
| uptime of corporate ICT systems (Not for country reporting) | 2018 (Milestone) | -    | -               |
| country reporting)  | 2019 (Milestone) | -    | -               |
|   | 2020 (Milestone) | -    | -               |
|   | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| SP O_4.17: Percentage of ICT platforms that                                     | (Baseline)       | -    | N/A             |
| fully address cyber-security issues and architecture design inputs from the ICT | 2018 (Milestone) | -    | -               |
| team (Not for country reporting)  | 2019 (Milestone) | -    | -               |
|   | 2020 (Milestone) | -    | -               |
|   | 2021 (Target)    | -    | -               |

| INDICATOR STATEMENT  | YEAR             | BMTS REPORTED RESULT |
|--|------------------|----------------------|
| SP O_4.18: Percentage of offices compliant                               | (Baseline)       | - N/A                |
| with business continuity plans and processes (Not for country reporting) | 2018 (Milestone) |                      |
| processes (Not for country reporting)                                    | 2019 (Milestone) |                      |
|  | 2020 (Milestone) |                      |
|  | 2021 (Target)    |                      |

| INDICATOR STATEMENT   | YEAR             | BMTS REPORTED RESULT |
|---|------------------|----------------------|
| SP O_4.19: Percentage of offices compliant                                | (Baseline)       | - N/A                |
| with UN Security Risk Management requirements (Not for country reporting) | 2018 (Milestone) |                      |
| requirements (Not for country reporting)                                  | 2019 (Milestone) |                      |
|   | 2020 (Milestone) |                      |
|   | 2021 (Target)    |                      |

## **OUTPUT INDICATOR AND RESULTS**

## OUTPUT JOR\_O\_4.1

| OUTCOME STATEMENT  | INDICATOR STATEMENT | YEAR             | BMTS | REPORTED RESULT |
|--|---------------------|------------------|------|-----------------|
| Improves stewardship of financial resources through enhanced budget, financial, ICT Completion rate of planned procurement | 2016 (Baseline)     | 94%              | N/A  |                 |
| and security management in compliance  |                     | 2018 (Milestone) | 95%  |                 |
| with the POM   | 2019 (Milestone)    | -                | 95   |                 |
| Planned Budget: \$4.82 M   | 2020 (Milestone)    | -                | 120  |                 |
|  | 2021 (Milestone)    | 95%              | 100% |                 |
|  |                     | 2022 (Target)    | 95%  | 95              |

Actual Budget and Shortfall:

\$4.73 M

Shortfall: \$89.09 K

Expenses:

\$3.61 M

| INDICATOR STATEMENT                   | YEAR             | BMTS | REPORTED RESULT |
|---------------------------------------|------------------|------|-----------------|
| Percentage of advances to responsible | 2016 (Baseline)  | 60%  | N/A             |
| parties that are closed on time       | 2018 (Milestone) | 85%  |                 |
|                                       | 2019 (Milestone) | -    | 80              |
|                                       | 2020 (Milestone) | -    | 97              |
|                                       | 2021 (Milestone) | 100% | 85%             |
|                                       | 2022 (Target)    | 100% | 100             |

| INDICATOR STATEMENT                      | YEAR            | BMTS REPORTED RESULT |
|--|-----------------|----------------------|
| Percentage of annual delivery rate (core | 2016 (Baseline) | 100% N/A             |
| and non-core)                            | 2018 (Target)   | 90%                  |

| INDICATOR STATEMENT                    | YEAR             | BMTS | REPORTED RESULT |
|--|------------------|------|-----------------|
| Quality donor reports are approved and | 2016 (Baseline)  | 60%  | N/A             |
| timely submitted to donors             | 2018 (Milestone) | 95%  |                 |
|  | 2019 (Milestone) | 100% | 100             |
|  | 2020 (Milestone) | -    | 100             |
|  | 2021 (Milestone) | 100% | 100%            |
|  | 2022 (Target)    | 100% | 100             |

| INDICATOR STATEMENT  | YEAR             | BMTS | REPORTED RESULT |
|--|------------------|------|-----------------|
| Percentage of compliance with the CO performance indicators (6 indicators) | 2017 (Baseline)  | 60%  | N/A             |
|  | 2019 (Milestone) | 85%  | 90              |
|  | 2020 (Milestone) | -    | 85              |
|  | 2021 (Milestone) | 85%  | 100%            |
|  | 2022 (Target)    | 85%  | 100             |

| INDICATOR STATEMENT                                       | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| Adequate space and operational cost to deliver CO results | 2017 (Baseline)  | 90%  | N/A             |
|   | 2019 (Milestone) | 100% | 90              |
|   | 2020 (Milestone) | -    | 100             |
|   | 2021 (Milestone) | 100% | 100%            |
|   | 2022 (Target)    | 100% | 100             |

| INDICATOR STATEMENT                     | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| Number of OMT and WG meetings attended  | 2018 (Baseline)  | 10   | N/A             |
| nambor or our and no moduligo attoriada | 2019 (Milestone) | 95%  | 10              |
|   | 2020 (Milestone) | -    | 6               |
|   | 2021 (Milestone) | 10   | 100             |
|   | 2022 (Target)    | 10   | 11              |

| INDICATOR STATEMENT         | YEAR             | BMTS | REPORTED RESULT |
|-----------------------------|------------------|------|-----------------|
| Adequate ICT infrastructure | 2018 (Baseline)  | 90%  | N/A             |
|                             | 2019 (Milestone) | 100% | 90              |
|                             | 2020 (Milestone) | -    | 100             |
|                             | 2021 (Milestone) | 100% | 100%            |
|                             | 2022 (Target)    | 100% | 100             |

|  | INDICATOR STATEMENT  | YEAR             | BMTS | REPORTED RESULT |
|--|--|------------------|------|-----------------|
|  | Percentage of Overall Information security and compliance risk level | 2018 (Baseline)  | 0    | N/A             |
|  |  | 2020 (Milestone) | 20%  | 76              |
|  |  | 2021 (Milestone) | 20%  | 95%             |
|  |  | 2022 (Target)    | 20%  | 97              |

# OUTPUT JOR\_O\_4.2

| OUTCOME STATEMENT                        | INDICATOR STATEMENT                              | YEAR             | BMTS | REPORTED RESULT |
|--|--|------------------|------|-----------------|
| Human resources capacities and technical | , Percentage of annual performance               | 2016 (Baseline)  | 56%  | N/A             |
| results                                  | Apprended stronger or real development residence | 2018 (Milestone) | 75%  |                 |
| Planned Budget:<br>\$329.04 K            | 2019 (Milestone)                                 | -                | 100  |                 |
|  | 2020 (Milestone)                                 | -                | 100  |                 |
|  |  | 2021 (Milestone) | 85%  | 100%            |
|  |  | 2022 (Target)    | 85%  | 85              |

Actual Budget and Shortfall:

\$320.97 K

Shortfall: \$8.06 K

Expenses:

\$459.36 K

| INDICATOR STATEMENT  | YEAR             | BMTS | REPORTED RESULT |
|--|------------------|------|-----------------|
| Number of capacity and team building trainings implemented in line with the CO's Staff Learning plan | 2017 (Baseline)  | 2    | N/A             |
|  | 2018 (Milestone) | -    | 7               |
|  | 2019 (Milestone) | -    | 13              |
|  | 2020 (Milestone) | -    | 4               |
|  | 2021 (Milestone) | -    | 16              |
|  | 2022 (Target)    | 25   | 6               |

| INDICATOR STATEMENT   | YEAR             | BMTS     | REPORTED RESULT |
|---|------------------|----------|-----------------|
| Average turnover time for the identification of qualified candidates and complete recruitment | 2017 (Baseline)  | 28 weeks | N/A             |
|   | 2018 (Milestone) | 20 weeks | 20              |
|   | 2019 (Milestone) | -        | 20              |
|   | 2020 (Milestone) | -        | 90%             |
|   | 2021 (Milestone) | 20 weeks | 20              |
|   | 2022 (Target)    | 20 weeks | 15              |

# OUTPUT JOR\_O\_4.3

| OUTCOME STATEMENT                        | INDICATOR STATEMENT                            | YEAR             | BMTS | REPORTED RESULT |
|--|--|------------------|------|-----------------|
| CO promotes a culture of risk management | Percentage of internal audit                   | 2016 (Baseline)  | 98%  | N/A             |
| and decountability                       | and accountability recommendations implemented | 2019 (Milestone) | 100% | 0               |
| Planned Budget:<br>\$15.00 K             |  | 2020 (Milestone) | -    | 0               |
| ·  |  | 2021 (Milestone) | 100% | 0%              |
|  |  | 2022 (Target)    | 100% | 100             |

Actual Budget and Shortfall:

\$15.00 K

Shortfall: \$0.00



## \$16.20 K

| INDICATOR STATEMENT   | YEAR             | BMTS | REPORTED RESULT |
|---|------------------|------|-----------------|
| Percentage of implementation of actions in<br>the risk register in line with corporate ERM<br>policy and guidelines | 2016 (Baseline)  | 88%  | N/A             |
|   | 2019 (Milestone) | -    | 88              |
|   | 2020 (Milestone) | -    | 60%             |
|   | 2021 (Milestone) | -    | 100%            |
|   | 2022 (Target)    | 100% | 100             |