

OUTCOME XM-DAC-41146-PAK_O_1

B - Baseline M - Milestones T - Target

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
Assuring an accountable organization through principled performance: UN-Women is an accountable and trustworthy development organization that manages its financial and other resources with integrity and in line with its programmatic ambitions and fiduciary obligations	SP_O_1A Implementation rate for regular resources (Desk Review)	2022 (Baseline)	96	N/A
		2023 (Milestone)	96	-
		2024 (Milestone)	96	-
		2025 (Milestone)	96	-
		2026 (Milestone)	96	-
		2027 (Target)	96	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_IB	2022 (Baseline)	89	N/A
Implementation rate for other resources (Desk Review)	2023 (Milestone)	90	-
	2024 (Milestone)	90	-
	2025 (Milestone)	90	-
	2026 (Milestone)	90	-
	2027 (Target)	90	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_ID	2022 (Baseline)	100	N/A
Percentage of risk units meeting Enterprise Risk Management policy and framework requirements (Desk Review)	2023 (Milestone)	100	-
	2024 (Milestone)	100	-
	2025 (Milestone)	100	-
	2026 (Milestone)	100	-
	2027 (Target)	100	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_IE	2022 (Baseline)	A) 0% / B) 0%	N/A
A) Percentage of agreed long outstanding internal audit recommendations B)	2023 (Milestone)	A) 0% / B) 0%	-
Percentage of agreed long outstanding external audit recommendations	2024 (Milestone)	A) 0% / B) 0%	-
management need to complete action (Desk Review)	2025 (Milestone)	A) 0% / B) 0%	-
	2026 (Milestone)	A) 0% / B) 0%	-
	2027 (Target)	A) 0% / B) 0%	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_IF	2022 (Baseline)	98.3	N/A
Percentage of offices compliant with a) Business continuity plans and processes b) Occupational Safety and Health requirements c) UNSMS Security policies (Desk Review)	2023 (Milestone)	100	-
	2024 (Milestone)	100	-
	2025 (Milestone)	100	-
	2026 (Milestone)	100	-
	2027 (Target)	100	-

OUTPUT PAK_O_1.1

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
PCO manages its financial and other resources with integrity, to achieve results, and in line with its programmatic ambitions and fiduciary obligations.	PAK_O_1.1A Percentage reduction in non-compliance (if any) with PPG through monthly spot checks identifying gaps in the application	2022 (Baseline)	0	N/A
		2023 (Milestone)	5	1
		2024 (Milestone)	5	-
		2025 (Milestone)	5	-
		2026 (Milestone)	5	-
		2027 (Target)	5	-
	PAK_O_1.1B Percentage of audit recommendations resolved and/or implemented in stipulated timeframes	2022 (Baseline)	100	N/A
		2023 (Milestone)	100	100
		2024 (Milestone)	100	-
		2025 (Milestone)	100	-
		2026 (Milestone)	100	-

	2027 (Target)	100	-
PAK_O_1.1C	2017 (Baseline)	4	N/A
PCO SN Indicator 1.1A: # of gender based outcomes/results that UN Women is contributing to in the UNDAF/PSDF (Pakistan Sustainable Development Framework, OPIII 2018-2022) that lead to GE & WE	2023 (Milestone)	Yes	TRUE
	2024 (Milestone)	Yes	-
	2025 (Milestone)	Yes	-
	2026 (Milestone)	Yes	-
	2027 (Target)	Yes	-
PAK_O_1.1D	2018 (Baseline)	3	N/A
PCO SN Indicator 1.1B: # of joint programmes with other UN agencies that promote GEWE	2023 (Milestone)	1	1
	2024 (Milestone)	2	-
	2025 (Milestone)	1	-
	2026 (Milestone)	2	-
	2027 (Target)	2	-
PAK_O_1.1E	2017 (Baseline)	20	N/A
PCO SN Indicator 1.1C: % allocation of resources in joint programmes with UN Women for women empowerment initiatives	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-
PAK_O_1.1F	2018 (Baseline)	0	N/A
PCO SN Indicator 1.1D: # of performance indicators of the UN SWAP on GE (framework 2.0, 2018) rated as 'Meets Requirements' or	2024 (Milestone)	-	-
	2025 (Milestone)	-	-

above

2026 (Milestone)	-	-
2027 (Target)	-	-

OUTCOME XM-DAC-41146-PAK_O_2

B - Baseline M - Milestones T - Target

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
Advancing partnerships & resourcing; Effectively influencing for impact & scale: UN-Women effectively leverages and expands its partnerships, communications and advocacy capabilities to increase support for and financing of the gender equality agenda, while securing sustainable resourcing for the delivery of its own mandate	SP_O_2D Number of partnerships to support UN-Women's mission including (1) resourcing for Gender Equality (financial or non-financial), (2) Convening, (3) Responsible Business Practices, (4) Influencing and/or Knowledge sharing. (Desk Review)	2010 (Baseline)	133	N/A
		2023 (Milestone)	5	-
		2024 (Milestone)	10	-
		2025 (Milestone)	15	-
		2026 (Milestone)	20	-
		2027 (Target)	25	-

OUTPUT PAK_O_2.1

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
PCO effectively leverages and expands its partnerships, communications and advocacy capabilities to increase support for the gender equality agenda, and secures sustainable resources for the delivery of its own mandate.	PAK_O_2.1A PCO SN Indicator 2.1A: # of initiatives by partners (including civil society groups) to support the results based advocacy efforts and achievements of UN Women.	2016 (Baseline)	1	N/A
		2023 (Milestone)	408000	1385000
		2024 (Milestone)	456000	-
		2025 (Milestone)	504000	-
		2026 (Milestone)	552000	-

	2027 (Target)	600000	-
PAK_O_2.1B	2017 (Baseline)	100	N/A
PCO SN Indicator 2.1B: % of new programmes/ projects developed with specific objectives and strategies on engaging (i) men and boys, (ii) faith-based organizations, (ii) youth and (iv) marginalized persons/groups	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-

OUTCOME XM-DAC-41146-PAK_O_3

B - Baseline M - Milestones T - Target

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
Advancing business transformation: UN-Women strategically plans for and transforms its business model to deliver impact at scale, through agile and ethical leadership rooted in a continuous improvement culture	SP_O_3G Percentage of UN Women Offices in United Nations common premises (QCPR 3.5.10) (Desk Review) <ul style="list-style-type: none"> QCPR Indicator : 	2022 (Baseline)	Yes	N/A
		2023 (Milestone)	Yes	-
		2024 (Milestone)	Yes	-
		2025 (Milestone)	Yes	-
		2026 (Milestone)	Yes	-
		2027 (Target)	Yes	-

OUTPUT PAK_O_3.1

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
PCO, based on a continuously improving business model, delivers impact at scale,	PAK_O_3.1A	2015 (Baseline)	5	N/A
		2022 (Milestone)	-	-

through agile and ethical leadership.

PCO SN Indicator 3.1A: # of staff members trained on RBM	2023 (Milestone)	0	3
	2024 (Milestone)	1	-
	2025 (Milestone)	1	-
	2026 (Milestone)	2	-
	2027 (Target)	3	-
PAK_O_3.1B	2016 (Baseline)	2	N/A
PCO SN Indicator 3.1B: # of mid-term reviews and evaluations conducted	2023 (Milestone)	Yes	TRUE
	2024 (Milestone)	Yes	-
	2025 (Milestone)	Yes	-
	2026 (Milestone)	Yes	-
	2027 (Target)	Yes	-
PAK_O_3.1C	2016 (Baseline)	1	N/A
PCO SN Indicator 3.1C: % of evaluations rated "satisfactory and above"	2023 (Milestone)	100	100
	2024 (Milestone)	100	-
	2025 (Milestone)	100	-
	2026 (Milestone)	100	-
	2027 (Target)	100	-

OUTCOME XM-DAC-41146-PAK_O_4

B - Baseline M - Milestones T - Target

OUTCOME STATEMENT

INDICATOR STATEMENT

YEAR

BMTS REPORTED RESULT

<p>Nurturing an empowered workforce and advancing an inclusive UNWomen culture: With its unique and inclusive culture, UN-Women is an employer of choice with a diverse and highly performing cadre of personnel that embodies UN values</p>	SP_O_4A	2022 (Baseline)	3 weeks	N/A
	<p>Average time to select a candidate/complete a recruitment process (Desk Review)</p>	2023 (Milestone)	3 weeks	-
		2024 (Milestone)	3 weeks	-
		2025 (Milestone)	3 weeks	-
		2026 (Milestone)	3 weeks	-
		2027 (Target)	3 weeks	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4F	2022 (Baseline)	49	N/A
Percentage of UN-Women female staff among international professional and national staff All international professional staff: i. P-1 ii. P-2 iii. P-3 iv. P-4 v. P-5 vi. D1 and above All National Officers: i. National Officer-A ii. National Officer-B iii. National Officer-C iv. National Officer-D v. National Officer-E (QCPR 3.6.7 / 3.6.8 / 3.6.9) (Desk Review)	2023 (Milestone)	49	-
	2024 (Milestone)	50	-
	2025 (Milestone)	50	-
	2026 (Milestone)	50	-
	2027 (Target)	50	-

- QCPR Indicator :

OUTPUT PAK_O_4.1

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
PCO is an employer of choice with a diverse and highly performing cadre of personnel that embodies UN values.	PAK_O_4.1A	2017 (Baseline)	100	N/A
	PCO SN Indicator 4.1A: % of donor reports meeting quality standards and reporting deadlines	2023 (Milestone)		13
		2024 (Milestone)		-
		2025 (Milestone)		-
		2026 (Milestone)		-
		2027 (Target)		-
PAK_O_4.1B	2016 (Baseline)		6-8 weeks	N/A
	PCO SN Indicator 4.1B: Average turnover time for the identification of qualified candidates and complete recruitment	2023 (Milestone)	8	1
		2024 (Milestone)	9	-
		2025 (Milestone)	9	-

	2025 (Milestone)	9	-
	2026 (Milestone)	9	-
	2027 (Target)	9	-
PAK_O_4.1C	2017 (Baseline)	14	N/A
PCO SN Indicator 4.1C: % of compliance with the Procurement Plans	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-
PAK_O_4.1D	2017 (Baseline)	30	N/A
PCO SN Indicator 4.1D: % of staff members completing mandatory trainings	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-
PAK_O_4.1E	2010 (Baseline)	100	N/A
PCO SN Indicator 4.1E: % of internal audit recommendations implemented	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-
PAK_O_4.1F	2015 (Baseline)	100	N/A
PCO SN Indicator 4.1F: % of internal and external audits recommendations implemented	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-

	2027 (Target)	-	-
PAK_O_4.1G	2017 (Baseline)	5	N/A
PCO SN Indicator 4.1G: % of risk units meeting Enterprise Risk Management (ERM) policy and framework requirements	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-
	2017 (Baseline)	85	N/A
PCO SN Indicator 4.1H: % compliance with business continuity plans and processes	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-
	2017 (Baseline)	95	N/A
PCO SN Indicator 4.1I: % compliance with UN Security Risk Management requirements	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-
	2021 (Baseline)	7	N/A
PCO SN Indicator 4.1J: Contribution to the Operations Management Team (OMT) and various OMT sub working groups – HR including gender parity, IT, Procurement including gender-responsive budgeting, Budget and Finance – as well as Security Cell	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-

to adopt and implement common services in line with BOS.

OUTCOME XM-DAC-41146-PAK_D_1.1

B - Baseline M - Milestones T - Target

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
By 2027, women, girls and transgender persons in Pakistan, especially those at greatest risk of being left behind, benefit from an enabling environment where they are empowered and reach their fullest potential; and their human, social, economic, cultural and political rights are fully protected and upheld.	PAK_D_1.1A	2023 (Baseline)	18	N/A
	Active female accounts as percentage of adult female population	2023 (Milestone)	-	8
		2024 (Milestone)	-	-
		2025 (Milestone)	-	-
		2026 (Milestone)	-	-
		2027 (Target)	20	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
PAK_D_1.1B	2020 (Baseline)	20.6	N/A
Labor force participation rate, female (% of female population ages 15+)	2023 (Milestone)	-	21
	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	30	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_D_1.1	2018 (Baseline)	20.2% (2019) 16.9% (2018) 4.9% (2018)	N/A
SDG 5.5.1: Proportion of seats held by women in (a) national parliaments, (b) local governments and (c) executive positions/ministers (cabinets) held by women (Desk Review)	2023 (Milestone)	-	-
	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
• SDG Indicator :	2026 (Milestone)	-	-
• Common Indicator :	2027 (Target)	22% 20% 10%	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_D_3.2	2020 (Baseline)	39%	N/A
SDG 5.2.2 Proportion of women and girls aged 15 years and older subjected to sexual violence by persons other than an intimate partner in the previous 12 months, by age and place of occurrence (Desk Review)	2023 (Milestone)	-	-
	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	30%	-

- SDG Indicator :
- Common Indicator :

OUTPUT PAK_D_1.1.1

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
National and sub-national government institutions are capacitated to formulate, implement and monitor laws and policies and in the collection, analysis and use of gender-disaggregated statistics and SDG data, in line with national and international GEWE commitments.	PAK_D_1.1.1A	2022 (Baseline)	145	N/A
	Number of gender-disaggregated indicators carrying complete data at national and sub-national levels available on data repositories supported by UN Women	2023 (Milestone)	149	143
		2024 (Milestone)	153	-
		2025 (Milestone)	157	-
		2026 (Milestone)	161	-
		2027 (Target)	163	-
	PAK_D_1.1.1D	2017 (Baseline)	1	N/A
PCO SN Indicator 2.1.1A: # of government departments and key institutions supported technically to develop, cost and/or implement GEWE policies, action plans and packages	2024 (Milestone)	-	-	
	2025 (Milestone)	-	-	
	2026 (Milestone)	-	-	
	2027 (Target)	-	-	

	2027 (Target)		
PAK_D_1.1.E	2015 (Baseline)	60	N/A
PCO SN Indicator 2.1.1B: # of government officials and parliamentarians with capacities to develop gender responsive budgeting (and gender budget statements)	2024 (Milestone)	-	-
	2025 (Milestone)	-	-
	2026 (Milestone)	-	-
	2027 (Target)	-	-
	SP_D_0.1.f	2022 (Baseline)	13
Number of institutions that have increased capacities to design and implement institutional reforms/strategies/policies that promote gender equality and women's empowerment (CO)	2023 (Milestone)	9	8
	2024 (Milestone)	13	-
	2025 (Milestone)	17	-
	2026 (Milestone)	21	-
	2027 (Target)	25	-
SP_D_0.6.b	2022 (Baseline)	0	N/A
Number of data producers and users with strengthened capacities in the collection, analysis, dissemination and use of gender statistics (CO)	2023 (Milestone)	10	2
	2024 (Milestone)	20	-
	2025 (Milestone)	30	-
	2026 (Milestone)	40	-
	2027 (Target)	46	-
SP_D_0.7.b	2022 (Baseline)	2	N/A
GLOBAL/UNIT: Number of UN System coordination mechanisms in which UN-Women is actively engaged that drive progress on gender mainstreaming	2023 (Milestone)	2	6
	2024 (Milestone)	3	-

mandates and commitments at global, regional and country levels	2025 (Milestone)	3	-
	2026 (Milestone)	3	-
	2027 (Target)	3	-
SP_D_0.7.d	2022 (Baseline)	4	N/A
Percentage of UN Joint-Programmes with a focus on gender equality in which UN-Women participates as a Participating United Nations Organization (derived from QCPR indicator 1.4.17) (CO, RO)	2023 (Milestone)	2	1
	2024 (Milestone)	2	-
	2025 (Milestone)	3	-
	2026 (Milestone)	4	-
	2027 (Target)	5	-

OUTPUT PAK_D_1.1.2

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
Empowerment of women and girls is promoted through supporting gender responsive policies, programmes, strategies, instruments for the provision of public and private financing and institutional development and strengthening.	PAK_D_1.1.2A Number of innovative financial instruments issued by partners that are supported to increase provision of public and/or private financing for GEWE	2022 (Baseline)	0	N/A
		2023 (Milestone)	0	0
		2024 (Milestone)	1	-
		2025 (Milestone)	2	-
		2026 (Milestone)	2	-
		2027 (Target)	3	-
SP_D_0.2.a	Number of partners with capacities to integrate gender equality into fiscal laws/policies/standards (CO, RO, HQ)	2022 (Baseline)	0	N/A
		2023 (Milestone)	0	1
		2024 (Milestone)	16	-
		2025 (Milestone)	21	-

	2026 (Milestone)	26	-
	2027 (Target)	36	-
SP_D_0.2.c	2022 (Baseline)	4	N/A
Number of national partners with capacities to apply Gender Responsive Budgeting tools in the budget cycle (CO)	2023 (Milestone)	2	10
	2024 (Milestone)	4	-
	2025 (Milestone)	6	-
	2026 (Milestone)	8	-
	2027 (Target)	10	-

OUTPUT PAK_D_1.1.3

OUTCOME STATEMENT

INDICATOR STATEMENT

YEAR

BMTS

REPORTED RESULT

Justice sector institutions and service providers are capacitated, and evidence-based advocacy addressing harmful social norms is advanced, so that women are protected from harmful practices, benefit from safer environments and have equitable access to services and information.	PAK_D_1.1.3A	2022 (Baseline)	0	N/A
	Number of women, girls, men and boys reached through positive social norm outreach campaigns with UN Women support	2023 (Milestone)	50	32963
		2024 (Milestone)	150100	-
		2025 (Milestone)	100000	-
		2026 (Milestone)	50000	-
		2027 (Target)	350100	-
SP_D_0.4.a	2022 (Baseline)	0	N/A	
Number of institutions with strengthened capacities to improve the provision of essential services, goods and/or resources for women (CO, RO, HQ)	2023 (Milestone)	1150	26	
	2024 (Milestone)	1250	-	
	2025 (Milestone)	1155	-	

2026 (Milestone) 833 -

2027 (Target) 4488 -

OUTPUT PAK_D_1.1.4

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
Women and girls' voice, agency and awareness of rights is strengthened in an enabling environment, so that they exercise their rights, actively and meaningfully participate in communities and rise to leadership positions in both public and private spheres.	PAK_D_1.1.4A Number of women, girls, men and boys sensitized on existing laws and rights that advance GEWE objectives.	2023 (Baseline)	0	N/A
		2023 (Milestone)	41750	100500
		2024 (Milestone)	38750	-
		2025 (Milestone)	-	-
		2026 (Milestone)	-	-
		2027 (Target)	91000	-
		PAK_D_1.1.4B Number of women from federal, provincial and local levels with strengthened capacities to participate legislative and/or governance institutions		2022 (Baseline)
2023 (Milestone)	0			3318
2024 (Milestone)	15			-
2025 (Milestone)	15			-
2026 (Milestone)	15			-
2027 (Target)	70			-
PAK_D_1.1.4C Number of public and private sector organizations supported to advance gender parity, inclusion of vulnerable groups and GEWE within their organizations.		2023 (Baseline)	86	N/A
		2023 (Milestone)	0	52
		2024 (Milestone)	6	-
		2025 (Milestone)	6	-
		2026 (Milestone)	6	-

		2027 (Target)	110	-
PAK_D_1.1.4D		2022 (Baseline)	0	N/A
Number of stakeholders (government, CSOs, community members) engaged to support and advocate for gendered mainstreaming in social cohesion initiatives		2023 (Milestone)	1000	7250
		2024 (Milestone)	1000	-
		2025 (Milestone)	1000	-
		2026 (Milestone)	1000	-
		2027 (Target)	5040	-
SP_D_0.7.a		2022 (Baseline)	1	N/A
Number of thematic interagency mechanisms/teams that effectively address gender mainstreaming in priority areas (CO, RO, HQ)		2023 (Milestone)	4	7
		2024 (Milestone)	5	-
		2025 (Milestone)	5	-
		2026 (Milestone)	5	-
		2027 (Target)	5	-

OUTPUT PAK_D_1.1.5

OUTCOME STATEMENT

INDICATOR STATEMENT

YEAR

BMTS

REPORTED RESULT

Women and girls, especially those most vulnerable and marginalized, benefit from a rights based, gender responsive and conducive environment that ensures their active participation in and benefit from the economy.

PAK_D_1.1.5A

Number of women workers (including from STEM fields) and women-led MSMEs receiving capacity development services to access economic and decent work opportunities

2022 (Baseline)

0

N/A

2023 (Milestone)

10000

5677

2024 (Milestone)

12650

-

2025 (Milestone)

-

-

2026 (Milestone)

-

-

		2027 (Target)	23620	-
PAK_D_1.1.5B		2022 (Baseline)	0	N/A
Number of laws and policies influenced for implementation that promote women's equal access to and their ability to benefit from the economy		2023 (Milestone)	1	4
		2024 (Milestone)	2	-
		2025 (Milestone)	-	-
		2026 (Milestone)	-	-
		2027 (Target)	4	-
SP_D_0.4.d		2023 (Baseline)	0	N/A
Number of women accessing information, goods, resources and/or services through UNW supported platforms and programs in humanitarian and development settings (CO, HQ)		2023 (Milestone)	22500	122664
		2024 (Milestone)	2500	-
		2025 (Milestone)	2500	-
		2026 (Milestone)	2500	-
		2027 (Target)	35500	-

OUTCOME XM-DAC-41146-PAK_O_5

B - Baseline M - Milestones T - Target

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
Effective normative, programmatic and coordination products, services and processes: UN-Women efficiently and effectively discharges of all business processes that advance integrated delivery of its mandate at HQ, Regional and Country	SP_O_5B	2022 (Baseline)	80%	N/A
	Percentage of evaluations rated "good and above" (Desk Review)	2023 (Milestone)	80%	-
		2024 (Milestone)	90%	-

levels, including through shared services

2025 (Milestone) 100% -

2026 (Milestone) 100% -

2027 (Target) 100% -

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_5D	2022 (Baseline)	24 business hours	N/A
Average reaction time for first request in service tracker (any process/area) (Desk Review)	2023 (Milestone)	24 business hours	-
	2024 (Milestone)	24 business hours	-
	2025 (Milestone)	24 business hours	-
	2026 (Milestone)	24 business hours	-
	2027 (Target)	24 business hours	-