

# Country-Level Data for Americas & the Caribbean RO

## country Outcome XM-DAC-41146-LAC\_O\_3

Data as of:  
19 May 2024

OUTCOME LAC\_O\_3    XM-DAC-41146-LAC\_O\_3

Improved management of financial and human resources in pursuit of results

### OUTCOME DETAILS

#### SDG alignment



#### Outcome Description

Improved management of financial and human resources in pursuit of results

#### Impact areas



Principled performance

#### Organizational outputs

#### Policy Marker

GENDER EQUALITY

#### Humanitarian Scope

No

#### UN System Function

Support functions

RESOURCES

\$5.09 M

Planned Budget

\$4.64 M

Actual Budget

PLANNED BUDGET

ACTUAL BUDGET AND SHORTFALL

EXPENSES



Funding Partners

Regular resources (Core):

 UN Women  
\$4,637,871

## OUTCOME INDICATOR AND RESULTS

PLAN PERIOD : 2019-2022

### OUTCOME LAC\_O\_3

B - Baseline

M - Milestones

T - Target

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
Improved management of financial and human resources in pursuit of results	SP_O_1A	(Baseline)	-	N/A
	Implementation rate for regular resources (Desk Review)	2022 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_ID	(Baseline)	-	N/A
Percentage of risk units meeting Enterprise Risk Management policy and framework requirements (Desk Review)	2022 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4A	(Baseline)	-	N/A
SP O_4.1 : Rating in the Aid Transparency Tracker (Derived from QCPR indicator 25) (Shared with UNFPA) (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4B	(Baseline)	-	N/A
SP O_4.2: Percentage of donor reports submitted on time (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4C	(Baseline)	-	N/A
SP O_4.3: Percentage of feedback received from member states on donor reports that are positive (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4D	2020 (Baseline) i) 100%; ii) 100%; iii) 60%; iv) 50%; v) 100%; vi) 50%		N/A
SP O_4.4: Percentage of Country and Multi-Country Offices that have adopted and implemented common service lines in:	2019 (Milestone)	-	True
i.Common procurement services	2020 (Milestone)	-	True
ii. Common finance services iii. Common information, communication and technology (ICT) services iv. Common logistics services v.Common human resources services vi. Common facility services, including Common Premises (Derived from QCPR indicator 76c)(Similar to UNICEF and UNFPA)	2021 (Target) i) 100%; ii) 100%; iii) 71%; iv) 60%; v) 100%; vi) 67%		True



INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4E	(Baseline)	-	N/A
SP O_4.5: Structured dialogue on financing with the Executive Board held annually (Derived from QCPR indicator 19)(Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4F	(Baseline)	-	N/A
SP O_4.6: Percentage of offices which have completed training on anti-fraud and accountability (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4G	(Baseline)	-	N/A
SP O_4.7: Implementation rate for regular resources (Shared with UNFPA) (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4H	(Baseline)	-	N/A
SP O_4.8: Implementation rate for other resources (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4I	(Baseline)	-	N/A
SP O_4.9: Percentage of Country Offices reporting on Greenhouse Gas emissions for travel and operations (Similar to UNFPA and UNICEF) (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4J	(Baseline)	-	N/A
SP O_4.10: Average turnover time for the identification of qualified candidates and complete recruitment (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4K	(Baseline)	-	N/A
SP O_4.11: Percentage of annual performance management and development reviews completed on time (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4L	(Baseline)	-	N/A
SP O_4.12: Percentage of staff members completing mandatory trainings (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-



INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4M	(Baseline)	-	N/A
SP O_4.13: Percentage of internal audit recommendations implemented (Similar to UNFPA) (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4N	(Baseline)	-	N/A
SP O_4.14: Percentage of external audit recommendations implemented (Similar to UNFPA) (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_40	(Baseline)	-	N/A
SP O_4.15: Percentage of risk units meeting Enterprise Risk Management policy and framework requirements (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4P	(Baseline)	-	N/A
SP O_4.16: Percentage availability and uptime of corporate ICT systems (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4Q	(Baseline)	-	N/A
SP O_4.17: Percentage of ICT platforms that fully address cyber-security issues and architecture design inputs from the ICT team (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4R	(Baseline)	-	N/A
SP O_4.18: Percentage of offices compliant with business continuity plans and processes (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
SP_O_4S	(Baseline)	-	N/A
SP O_4.19: Percentage of offices compliant with UN Security Risk Management requirements (Not for country reporting)	2019 (Milestone)	-	-
	2020 (Milestone)	-	-
	2021 (Target)	-	-

OUTPUT INDICATOR AND RESULTS

OUTPUT LAC\_O\_3.2

OUTCOME STATEMENT	INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
Oversight for effective and transparent management systems, accountability and donor reporting of UNW in LAC	LAC_O_3.2A % of programme expenditure (core ACRO)	2015 (Baseline)	73	N/A

Planned Budget:  
\$23.20 M



Actual Budget and Shortfall:  
\$22.05 M

Shortfall: \$1.15 M



Expenses:  
\$19.10 M





INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2B	2015 (Baseline)	85	N/A
% of programme expenditure (non-core ACRO)			

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2C	2017 (Baseline)	40	N/A
Percentage of donor reports submitted on time	2019 (Milestone)	60	56%
	2020 (Milestone)	75	75%
	2021 (Milestone)	90	86%
	2022 (Milestone)	95	80.2
	2023 (Target)	100	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2D	2017 (Baseline)	15	N/A
Average turnover time for the identification of qualified candidates and complete recruitment			

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2E  Percentage of annual performance management and development reviews completed on time	2017 (Baseline)	TBC	N/A

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2F Percentage of ACRO staff members completing mandatory trainings	2017 (Baseline)	TBC	N/A

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2G	2017 (Baseline)	80	N/A
Percentage of feedback received from member states on donor reports that are positive	2019 (Milestone)	85	0
	2020 (Milestone)	90	80%
	2021 (Milestone)	90	75
	2022 (Milestone)	93	0
	2023 (Target)	98	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2H	2017 (Baseline)	100	N/A
Percentage of implementation of internal and external audit recommendations by target completion dates	2019 (Milestone)	-	100%
	2020 (Milestone)	100	100%
	2021 (Milestone)	100	100
	2022 (Milestone)	100	-
	2023 (Target)	100	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2l  Percentage of offices compliant with UN security risk management requirements	2017 (Baseline)	100	N/A
	2019 (Milestone)	100	82%
	2020 (Milestone)	100	77%
	2021 (Milestone)	100	100
	2022 (Milestone)	100	-
	2023 (Target)	100	-



INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2J	2017 (Baseline)	87	N/A
Implementation rate of other resources	2019 (Milestone)	90	78%
	2020 (Milestone)	90	70%
	2021 (Milestone)	85	82%
	2022 (Milestone)	85	-
	2023 (Target)	85	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2K	2017 (Baseline)	100	N/A
Implementation rate of core resources	2019 (Milestone)	100	78%
	2020 (Milestone)	100	89%
	2021 (Milestone)	100	50%
	2022 (Milestone)	100	-
	2023 (Target)	100	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2L	2017 (Baseline)	93.8	N/A
Percentage of project financial closure done in a timely manner	2019 (Milestone)	95	100%
	2020 (Milestone)	95	94%
	2021 (Milestone)	95	100%
	2022 (Milestone)	98	-
	2023 (Target)	100	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2M	2018 (Baseline)	73	N/A
Percentage of risk units meeting ERM policy and framework requirements	2019 (Milestone)	80	-
	2020 (Milestone)	85	100%
	2021 (Milestone)	95	92
	2022 (Milestone)	98	-
	2023 (Target)	100	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2N	2018 (Baseline)	100	N/A
Percentage of procurement plans updated on quarterly basis	2019 (Milestone)	100	0
	2020 (Milestone)	100	94%
	2021 (Milestone)	100	100
	2022 (Milestone)	100	-
	2023 (Target)	100	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2O	2017 (Baseline)	10	N/A
Percentage of COs that have adopted and implemented common service lines	2019 (Milestone)	20	100
	2020 (Milestone)	30	100%
	2021 (Milestone)	50	10
	2022 (Milestone)	60	-
	2023 (Target)	70	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2P	2018 (Baseline)	NO	N/A
Existence of service tracker automated system for UNW in LAC	2019 (Milestone)	NO but in development	True
	2020 (Milestone)	YES	True
	2021 (Milestone)	YES and enhanced in relation to previous period	True
	2022 (Milestone)	YES	-
	2023 (Target)	YES	-

INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2Q	2018 (Baseline)	TBD	N/A
Percentage of offices that rate operational services from ACRO, on yearly basis, satisfactory or above.	2019 (Milestone)	50	49%
	2020 (Milestone)	60	80%
	2021 (Milestone)	75	82
	2022 (Milestone)	85	-
	2023 (Target)	90	-



INDICATOR STATEMENT	YEAR	BMTS	REPORTED RESULT
LAC_O_3.2R	2019 (Baseline)	0	N/A
Percentage of Office Information Security & Compliance	2020 (Milestone)	100	70%
	2021 (Milestone)	20	20
	2022 (Target)	80	-

## STRATEGIC NOTE OUTCOME PROGRESS NOTE

SHOWING DATA OF : **2022**

### Improved management of financial and human resources in pursuit of results

Strategic and effective use of financial reports shared on an monthly basis with all project managers to monitor the financial situation of their projects and make timely corrections as needed to achieve results. Effective implementation of finance and procurement users’ network to support programme implementation and provide opportunities for professional growth and new experiences across the region. Though utilization of the afore mentioned networks, prepare for Quantum implementation through clean up, testing, front loading of activities. Provided all necessary resources to personnel to continue operating with high efficiency with the tele-working arrangements.