

Performance assessment per Strategic Plan outcome and output indicator 2023 milestone

OUTCOME 1								
Outcome	Average progress against 2023 Milestone			Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
<p>Global normative frameworks and gender-responsive laws, policies and institutions</p> <p><i>A comprehensive and dynamic set of global norms and standards on gender equality and the empowerment of all women and girls is strengthened and translated into gender-responsive laws, policies, and institutions.</i></p>	110%			0.1.1	Percentage of resolutions adopted by the General Assembly, the Security Council and the Human Rights Council that integrate a gender perspective	104%	55%	55%
				0.1.2	Percentage of recommendations in the Secretary-General's report on the priority theme of the Commission on the Status of Women that are reflected in the agreed conclusions of CSW	110%	97%	97%
				0.1.3	SDG 5.1.1: Whether or not legal frameworks are in place to promote, enforce and monitor equality and non-discrimination on the basis of sex	-	-	-
				0.1.4	Number of laws that were adopted, revised or repealed to advance gender equality and women's empowerment	-	91	91
				0.1.5	Number of national and/or local (multi)sectoral strategies, policies and/or action plans that are adopted with a focus on gender equality	-	141	141
				0.1.6	Number of legal and policy frameworks that promote gender balance in decision making institutions and processes	100%	3	74
				0.1.7	Number of adopted National Action Plans on Women, Peace and Security with monitoring indicators	125%	6	96
Output	Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
<p>Changes attributed to UN Women in skills or abilities and capacities of individuals or institutions and/or the availability of new products and services contributing to Global normative frameworks and gender-responsive laws, policies and institutions</p>	128%	130%	129%	0.1.a	Number of governments that undertake national review processes in response to global intergovernmental outcomes	-	30	30
				0.1.b	Percentage of UN Country Teams reports to the CEDAW Committee submitted	120%	100%	100%
				0.1.c	Number of tailored knowledge products made available by UN Women to the Commission on the Status of Women and the Security Council to strengthen the development of gender-responsive intergovernmental outcomes	116%	37	37
				0.1.d	Number of partners that have increased capacities to promote/influence gender responsive legislation	150%	1963	1963
				0.1.e	Number of partners that have increased capacities to advance gender equality and women's empowerment through national and/or local (multi)sectoral strategies, policies and/or action plans	150%	1631	1631
				0.1.f	Number of institutions that have increased capacities to design and implement institutional reforms/strategies/policies that promote gender equality and women's empowerment	93%	260	260
				0.1.g	Number of national AIDS coordinating bodies and/or national multi-sectoral HIV programmes that have strengthened capacity to integrate gender-responsive actions into national HIV strategies	120%	30	30
				0.1.h	Number of multi-stakeholder dialogue processes to promote engagement of governments with civil society and other partners to advance gender equality and women's empowerment	150%	866	866
OUTCOME 2								
Outcome	Average progress against 2023 Milestone			Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	

2	Financing for gender equality Public and private financing advance gender equality through gender responsive financing policies, strategies and instruments	93%			0.2.1	SDG Indicator 5.c.1: proportion of countries with systems to track and make public allocations to gender equality and women's empowerment	-	26%	26%
					0.2.2	Number of countries that incorporate gender equality Milestones within national investment and financing frameworks	36%	8	8
					0.2.3	Percentage of national budget allocated to gender equality and women's empowerment out of total budget	150%	2.28%	2.28%
					0.2.4	Number of innovative financing instruments introduced that include gender equality objectives	-	260	260
Output		Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator		Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)
2	Changes attributed to UN Women in skills or abilities and capacities of individuals or institutions and/or the availability of new products and services contributing to Financing for gender equality	105%	121%	113%	0.2.a	Number of partners with capacities to integrate gender equality into fiscal laws/policies/standards	93%	236	236
					0.2.b	Number of gender financing assessments conducted by government partners	88%	23	23
					0.2.c	Number of national partners with capacities to apply Gender Responsive Budgeting tools in the budget cycle	150%	646	646
					0.2.d	Number of tools introduced that support innovative financing and accountability, including related to digital financing, for gender equality	92%	17	68
					0.2.e	Percent of gender responsive budget allocated in peacebuilding funding mechanisms	101%	47.4%	47.4%
OUTCOME 3									
Outcome		Average progress against 2023 Milestone			Indicator		Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)
3	Positive social norms, including through engaging men and boys More men and boys and women and girls adopt attitudes, norms and practices that advance gender equality and women's empowerment, including those that promote positive social norms	150%			0.3.1	Extent of bias in gender equality attitudes and/or gender social norms among individuals	-	-	-
					0.3.2	Number of institutions putting in places policies and practices to address gender-based discrimination and/or combat gender stereotypes	-	145	145
					0.3.3	Number of countries and/or other actors with comprehensive and coordinated VAW prevention strategy.	150%	6	47
Output		Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator		Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)
3	Changes attributed to UN Women in skills or abilities and capacities of individuals or institutions and/or the availability of new products and services contributing to Positive social norms, including through engaging men and boys	150%	150%	150%	0.3.a	Number of research and/or practice-based initiatives undertaken to advance data, evidence and knowledge, including standardised methods to assess, monitor, measure and/or achieve behaviour and/or social/gender norms change	-	7	7
					0.3.b	Number of community or organizational level UN Women programmes that address behaviour and/or social/gender norms –using evidence / practice-based methodologies	-	262	262
					0.3.c	Number of data collection initiatives, conducted or supported by UN Women that include behaviour and/or social/gender norms dimensions	-	18	18
					0.3.d	Number of organizations/institutions with increased capacities to identify and/or address discriminatory behaviour and/or social/gender norms change	-	97	97
					0.3.e	Number of draft policies with monitoring/reporting mechanisms developed by partners to address gender-based discrimination and/or combat gender stereotypes	-	5	5
					0.3.f	Number of countries with a process to design and implement VAW prevention strategies, or with VAW prevention interventions based on global norms and standards.	150%	5	50
OUTCOME 4									

Outcome	Average progress against 2023 Milestone			Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
Women's equitable access to services, goods & resources More women and girls have equitable access to high-quality public goods, services, and resources that are responsive to their needs	113%			0.4.1	Number of countries where there has been an increase in the number of women who access services after experiencing violence or discrimination	103%	33	33
				0.4.2	SDG indicator 5.a.1 (a) Proportion of total agricultural population with ownership or secure rights over agricultural land, by sex; SDG indicator 5.a.1 (b) Share of women among owners or rights-bearers of agricultural land, by type of tenure (FAO, UN-Habitat)	-	a) 40%; b) 36%	a) 40%; b) 36%
				0.4.3	Number of countries where multi-sectoral systems, strategies or programs are implemented to advance women's equal access to and use of services, goods and/resources, including social protection.	123%	37	37
Output	Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
Changes attributed to UN Women in skills or abilities and capacities of individuals or institutions and/or the availability of new products and services contributing to Women's equitable access to services, goods & resources	137%	135%	136%	0.4.a	Number of institutions with strengthened capacities to improve the provision of essential services, goods and/or resources for women.	150%	2,501	2,501
				0.4.b	Number of countries supported to develop and/or implement guidelines, protocols and standard operating procedures to strengthen EVAWG services in line with the Essential Services Package.	97%	28	28
				0.4.c	Number of women's organizations with increased capacities to deliver and/or monitor the quality of services, resources and goods for women in humanitarian and development settings.	150%	2,496	2,496
				0.4.d	Number of women accessing information, goods, resources and/or services through UNW supported platforms and programs in humanitarian and development settings.	150%	4,529,946	4,529,946
				0.4.e	Number of countries with multi stakeholder initiatives in place to prevent and respond to sexual violence including sexual harassment in public and/or private spaces	139%	32	32
				0.4.f	Number of people who have access to justice and the proportion of whom are women (UNDP)	-	-	-
OUTCOME 5								
Outcome	Average progress against 2023 Milestone			Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
Women's voice, leadership & agency More women and girls exercise their voice, agency and leadership, including through an enabling environment that supports women's and youth organizations	48%			0.5.1	Global annual growth rate of direct, flexible, core and long-term funding from all sectors committed to civil society organizations working on gender equality and women's empowerment, including women's organizations	-	5%	5%
				0.5.2	Number of reported acts of intimidation and reprisals experienced by gender equality advocates and civil society organizations working on gender equality and women's empowerment, including women's organizations, for cooperation with the UN	-	140	140
				0.5.3	SDG indicator 5.6.1: Proportion of women aged 15–49 years who make their own informed decisions regarding sexual relations, contraceptive use and reproductive health care	-	56%	56%

Output		Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
					0.5.4	Level of influence of civil society organizations working on gender equality and women's empowerment, including women's organizations, in key normative, policy and peace processes	48%	1.5	1.5
					0.5.5	Proportion (and number) of active female participants [who are refugees, returnees, asylum seekers, IDPs, or stateless] in leadership/management structures	-	-	-
5	Changes attributed to UN Women in skills or abilities and capacities of individuals or institutions and/or the availability of new products and services contributing to Women's voice, leadership & agency	134%	125%	130%	0.5.a	Amount of funding disbursed annually in support of civil society organizations, especially women's organizations, working towards the achievement of gender equality and women's empowerment, through UN Women programmes and grant-giving	66%	50,496,529	50,496,529
					0.5.b	Number of advocacy initiatives with partners, to increase quality, flexible, core funding for civil society organizations working on GEWE, especially women's organizations	150%	143	314
					0.5.c	Number of dialogues, mechanisms, platforms and/or coalitions created and sustained that enable meaningful and safe participation and engagement by gender equality advocates and civil society organizations working on gender equality and women's empowerment, especially women's organizations, in decision-making	150%	4,868	4,868
					0.5.d	Number of civil society organizations working on gender equality and women's empowerment, especially women's organizations, that have strengthened capacity to exercise their leadership role towards the achievement of gender equality and women's empowerment	150%	5955	5955
					0.5.e	Number of women and girls, including women and girls living with and/or affected by HIV, with increased capacities to participate in public life and exercise leadership	139%	125,859	125,859
					0.5.f	Number of initiatives developed and implemented to prevent, monitor and mitigate violence against women in politics (VAWP) and in public life (including gender equality advocates in civil society organizations working on gender equality and women's empowerment, especially women's organizations)	150%	43	210
OUTCOME 6									
Outcome		Average progress against 2023 Milestone			Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
6	Production, analysis and use of gender statistics and sex-disaggregated data and knowledge <i>Gender statistics, sex-disaggregated data and knowledge are produced, analyzed and used to inform policy-making, advocacy and accountability for delivering gender equality and women's empowerment results.</i>	80%			0.6.1	Percentage of gender-specific Sustainable Development Goals (SDGs) indicators with available data	113%	52%	52%
					0.6.2	Number of national plans and strategies that integrate gender statistics as an objective or strategy	51%	19	107
					0.6.3	Number of countries demonstrating use of gender statistics, analysis, and policy relevant research	77%	30	30
Output		Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
	Changes attributed to UN Women in skills or abilities and capacities of individuals or institutions and/or the availability of new products and services contributing to Production, analysis and use of gender				0.6.a	Number of inter-agency coordination mechanisms governing the production of multi-level disaggregated gender statistics and sex-disaggregated data, established or strengthened	101%	63	151

6	statistics and sex-disaggregated data and knowledge	99%	84%	91%	0.6.b	Number of data producers and users with strengthened capacities in the collection, analysis, dissemination and use of gender statistics	125%	5644	5644
					0.6.c	Number of gender statistics and sex-disaggregated data collection initiatives, including in emerging areas conducted or analyzed	-	76	76
					0.6.d	Number of platforms/web-based databases for dissemination of multi-level disaggregated gender statistics, sex-disaggregated data and knowledge developed	137%	18	75
					0.6.e	Number of countries with institutionalized user-producer dialogues to increase accessibility, quality and demand for multi-level disaggregated gender statistics, sex-disaggregated data and knowledge	88%	14	14
					0.6.f	Number of countries with national gender equality profiles developed and published with UN Women support and informing national priorities	44%	5	28

OUTCOME 7

Outcome	Average progress against 2023 Milestone		Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)		
UN system coordination for gender equality The UN system coherently and systematically contributes to progress on gender equality and the empowerment of women and girls	67%		0.7.1	Percentage of ratings of reporting entities that meet or exceed UN-SWAP standards (derived from QCPR indicator 1.4.13)	142%	78%	78%	
			0.7.2	Percentage of UNCTs that conducted the comprehensive UNCT-SWAP Gender Equality Scorecard in the past four years, and met or exceeded requirements for at least 60% of UNCT-SWAP standards (derived from QCPR indicator 1.4.15)	-	33%	33%	
			0.7.3	Percentage of UN Sustainable Development Cooperation Frameworks that have: a) a dedicated gender equality outcome; and/or b) that mainstream gender equality perspectives across Cooperation Framework outcomes (derived from QCPR indicator 1.4.16)	-	61%	61%	
			0.7.4	Percentage of UNCTs meeting/exceeding requirements in preventing and eliminating all forms of violence and discrimination against women and girls through multisectoral and coordinated approaches (derived from QCPR indicator 1.4.22)	-	73%	73%	
			0.7.5	Number of action points to advance the implementation of UN-system commitments on women, peace and security (S/2019/800, paragraph120) that show progress	-	11	11	
			0.7.6	Percentage of HCT response plans and strategies that demonstrate the integration of gender equality	132%	79%	79%	
			0.7.7	Number of UN entities implementing disaster risk reduction, resilience or recovery initiatives with a focus on gender equality and women's empowerment	65%	13	13	
			0.7.8	Number of UNCTs implementing UN-system commitments and advocacy on women's equal participation in elections and temporary special measures in their support to Member States	71%	22	22	
			0.7.9	Number of countries that have endorsed a youth, peace and security framework	67%	-	4	
Output	Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
Changes attributed to UN Women in skills or abilities and capacities of individuals or institutions and/or the availability of new products and services contributing to UN system coordination for gender equality				0.7.a	Number of thematic interagency mechanisms/teams that effectively address gender mainstreaming in priority areas	92%	319	319
				0.7.c	Number of interagency products or services with a focus on gender equality and women's empowerment developed and made available	126%	252	252

7	108%	87%	97%	0.7.d	Percentage of UN Joint-Programmes with a focus on gender equality in which UN Women participates as a Participating United Nations Organization (derived from QCPR indicator 1.4.17)	-	44%	44%
				0.7.e	Percentage of inter-agency pooled funds that are allocating 15% or more of their resources to programmes with gender equality and/or to women and girls as their principal objective (derived from QCPR indicators 1.4.20 and 1.4.21)	73%	38%	38%
				0.7.f	Percentage of UN entities that track and report on allocations and/or expenditures on gender equality using gender equality markers and are allocating substantial resources to programmes with gender equality as their principal objective (derived from QCPR indicator 1.4.19)	96%	26%	26%
				0.7.g	Proportion out of total UNCTs with a Joint Work Plan in UN INFO 2.0 that allocated 70% or more of the UNCT annual funding framework available resources to activities with gender equality as a principal or significant objective (derived from QCPR indicator 1.4.18)	-	41%	41%
				0.7.h	Number of Peacebuilding processes inclusive of young women supported by UN Women / UNFPA	150%	60	60

OEE OUTPUT 1

Output		Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
OEE	Assuring an accountable organization through principled performance: UN Women is an accountable and trustworthy development organization that manages its financial and other resources with integrity and in line with its programmatic ambitions and fiduciary obligations	101%	101%	101%	O 1.1	Implementation rate for regular resources	106%	92.8%	92.8%
					O 1.2	Implementation rate for other resources	101%	85.7%	85.7%
					O 1.3	International Aid Transparency Initiative (IATI) publishing statistics score (QCPR)	90%	82	82
					O 1.4	Percentage of risk units meeting Enterprise Risk Management policy and framework requirements	102%	92%	92%
					O 1.5	A) Percentage of agreed long outstanding internal audit recommendations B) Percentage of agreed long outstanding external audit recommendations management need to complete action	-	(a) 11% (b) 0%	(a) 11% (b) 0%
							O 1.6	Percentage of offices compliant with A) business continuity plans and processes B) Occupational Safety and Health requirements C) UNSMS Security policies	97%
					O 1.7	Number of data standards being implemented from the UN Financial Data Cube (QCPR)	100%	6	6
					O 1.8	Percentage of country offices applying environmental and social standards in UN Women programmes in line with United Nations standards (QCPR)	-	-	-
					O 1.9	Percentage of UN-SWAP minimum standards met or exceeded (QCPR)	114%	100%	100%

OEE OUTPUT 2

Output		Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
OEE	Advancing partnerships & resourcing; Effectively influencing for impact & scale: UN Women effectively leverages and expands its partnerships, communications and advocacy capabilities to increase support for and financing of the gender equality agenda, while securing sustainable resourcing for the delivery of its core				O 2.1	Funding received from: (a) public partners (b) the private sector (QCPR)	-	-	-
					O 2.2	Contributions received through pooled and thematic funding mechanisms	72%	\$109,132,127	\$109,132,127
					O 2.3	Percentage of UN Women's field offices and relevant HQ Units that implemented dedicated initiatives to engage with non-traditional partnerships	76%	27%	27%

resourcing for the delivery of its own mandate	92%	95%	94%	O 2.4	Number of partnerships to support UN Women's mission including (1) resourcing for Gender Equality (financial or non-financial), (2) Convening, (3) Responsible Business Practices, (4) Influencing and/or Knowledge sharing.	130%	432	432
				O 2.5	UN women's increased influence as per percentage of mentions in top tier media, number of unique visitors to UN Women websites and followers on all UN Women social media channels	-	7.17%	7.17%
				O 2.6	Rating of UN Women Youth2030 performance on meaningful youth engagement, as set out in the Youth2030 Scorecard: (i) Policies and processes for meaningful youth engagement (ii) Diversity of youth (groups) engaged (iii) Meaningful youth engagement in the year in: (a) design, development, monitoring and evaluation of Strategic Plans; (b) Support to Governments/ inter-governmental processes; (c) UN-led programmes, projects and campaigns	-	At milestone: 58% Moving forward: 18% Getting ready: 24%	At milestone: 58% Moving forward: 18% Getting ready: 24%

OEE OUTPUT 3

Output	Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)
Advancing business transformation: UN Women strategically plans for and transforms its business model to deliver impact at scale, through agile and ethical leadership rooted in a continuous improvement culture	92%	94%	93%	O 3.1	Percentage of UN Women presences exceeding minimum criteria of Presence Governance Framework	44%	35%
				O 3.2	Percentage of regions and HQ divisions that meet corporate minimum requirements in line with country office growth	60%	18%
				O 3.3	Number of leadership and culture initiatives at corporate level that advance and promote inclusive and transformative leadership approaches and models	88%	7
				O 3.4	Field-to-HQ Ratio of Budgeted Posts	103%	76.4
				O 3.5	Number of cross-regional knowledge exchange initiatives which promote innovative ways of working/promising practices	150%	15
				O 3.6	Number of Business Process Improvement and innovation initiatives (major policy revisions are included), which are part of UN Women's continuous business transformation	100%	5
				O 3.7	Percentage of UN Women Offices in United Nations common premises (QCPR)	99%	72%

OEE OUTPUT 4

Output	Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)
Nurturing an empowered workforce and advancing an inclusive UNWomen culture: With its unique and inclusive culture, UN Women is an employer of choice with a diverse and highly performing cadre of personnel that embodies UN values				O 4.1	Average time to select a candidate/complete a recruitment process	97%	15.4
				O 4.2	Percentage of senior managers (P5 Heads of office and above) that participate in corporate surveys and leadership programmes within their first 2 years in position	98%	83%
				O 4.3	Percentage of all International Professional staff (P1 to D2) from programme countries	108%	50.20%
				O 4.4	Extent to which personnel perceive UN Women to empower, engage and nurture their workforce in order to strengthen inclusive culture	91%	50%

					UN Women has:		YES	YES
				O 4.5	A) Certified to the Secretary-General and the UN Women Executive Board that it has reported all allegations of Sexual exploitation and abuse (SEA) that have been brought to its attention and has taken all appropriate measures to address such allegations, in accordance with established rules and procedures for dealing with cases of staff misconduct B) Developed a sexual harassment action plan using a victim-centered approach for their actions and provided a report on the actions taken to their respective governing bodies	100%		
	98%	102%	100%	O 4.6	Percentage of UN Women female staff among international professional and national staff All international professional staff: i. P-1 ii. P-2 iii. P-3 iv. P-4 v. P-5 vi. D1 and above All National Officers: i. National Officer-A ii. National Officer-B iii. National Officer-C iv. National Officer-D v. National Officer-E	-	P1: 100% P2: 81% P3: 72% P4: 80% P5: 82% D1 & above: 80% NO-A: 72% NO-B: 72% NO-C: 79% NO-D: 100% NO-E: 100%	P1: 100% P2: 81% P3: 72% P4: 80% P5: 82% D1 & above: 80% NO-A: 72% NO-B: 72% NO-C: 79% NO-D: 100% NO-E: 100%
				O 4.7	Percentage of the relevant indicators from the UNDIS accountability framework where UN Women has met or exceeded the standard (QCPR)	-	-	-

OEE OUTPUT 5								
Output	Average progress against 2023 Milestone	Average progress against 2022 Milestone	Average	Indicator	Progress against 2023 Milestone	2023 result (annual)	2023 result (cumulative where indicator is cumulative)	
Effective normative, programmatic and coordination products, services and processes: UN Women efficiently and effectively discharges of all business processes that advance integrated delivery of its mandate at HQ, Regional and Country levels, including through shared services	88%	95%	92%	O 5.1	Percentage of non-core funding that is directly applied towards Strategic <i>Notes</i>	-	-	-
				O 5.2	Percentage of evaluations reports rated "good and above"	105%	100%	100%
				O 5.3	Percentage of all country office, regional office and HQ units using signature interventions for programming	101%	20%	20%
				O 5.4	Average reaction time for first request in service tracker (any process/area)	47%	2.3	2.3
				O 5.5	Percentage of expenditure on programming with a focus on gender equality (QCPR)	100%	100%	100%
				O 5.6	Number and percentage of (i) joint evaluations; (ii) independent systemwide evaluations in which UN Women engaged (QCPR)	-	(i) 27% (ii) 8%	(i) 27% (ii) 8%